

APPENDIX IA - PSA #14

NOTICE OF INTENT TO PROVIDE DIRECT SERVICES

CCR Article 3, Section 7320 (a) (b)

If an AAA plans to directly provide any of the following services, it is required to provide a description of the methods that will be used to assure that target populations throughout the PSA will be served. If not providing any of the direct services below, check this box .

| <u>Check applicable direct services</u> | <u>Check each applicable Fiscal Year(s)</u> |
|--|--|
| Title III B <input checked="" type="checkbox"/> Information and Assistance | <input checked="" type="checkbox"/> FY 2005-06 <input checked="" type="checkbox"/> FY 06-07 <input checked="" type="checkbox"/> FY 07-08 <input checked="" type="checkbox"/> FY 08-09 |
| Title III B <input checked="" type="checkbox"/> Outreach | <input checked="" type="checkbox"/> FY 2005-06 <input checked="" type="checkbox"/> FY 06-07 <input checked="" type="checkbox"/> FY 07-08 <input checked="" type="checkbox"/> FY 08-09 |
| Title III B <input type="checkbox"/> Case Management | <input type="checkbox"/> FY 2005-06 <input type="checkbox"/> FY 06-07 <input type="checkbox"/> FY 07-08 <input type="checkbox"/> FY 08-09 |
| Title III B <input checked="" type="checkbox"/> Program Development <input checked="" type="checkbox"/> Coordination | <input checked="" type="checkbox"/> FY 2005-06 <input checked="" type="checkbox"/> FY 06-07 <input checked="" type="checkbox"/> FY 07-08 <input checked="" type="checkbox"/> FY 08-09 <input checked="" type="checkbox"/> FY 2005-06 <input checked="" type="checkbox"/> FY 06-07 <input checked="" type="checkbox"/> FY 07-08 <input checked="" type="checkbox"/> FY 08-09 |
| Title III D <input type="checkbox"/> Disease Prevention and Health Promotion | <input type="checkbox"/> FY 2005-06 <input type="checkbox"/> FY 06-07 <input type="checkbox"/> FY 07-08 <input type="checkbox"/> FY 08-09 |
| Title III E <input checked="" type="checkbox"/> Outreach to Caregivers | <input checked="" type="checkbox"/> FY 2005-06 <input checked="" type="checkbox"/> FY 06-07 <input checked="" type="checkbox"/> FY 07-08 <input checked="" type="checkbox"/> FY 08-09 |
| Title III E <input checked="" type="checkbox"/> Information and Assistance to Caregivers | <input checked="" type="checkbox"/> FY 2005-06 <input checked="" type="checkbox"/> FY 06-07 <input checked="" type="checkbox"/> FY 07-08 <input checked="" type="checkbox"/> FY 08-09 |
| Title III E <input type="checkbox"/> Comprehensive Assessment of Caregivers | <input type="checkbox"/> FY 2005-06 <input type="checkbox"/> FY 06-07 <input type="checkbox"/> FY 07-08 <input type="checkbox"/> FY 08-09 |
| Title III E <input checked="" type="checkbox"/> Case Management for Caregivers | <input checked="" type="checkbox"/> FY 2005-06 <input checked="" type="checkbox"/> FY 06-07 <input checked="" type="checkbox"/> FY 07-08 <input checked="" type="checkbox"/> FY 08-09 |
| Title VII b <input type="checkbox"/> Prevention of Elder Abuse, Neglect, and Exploitation | <input type="checkbox"/> FY 2005-06 <input type="checkbox"/> FY 06-07 <input type="checkbox"/> FY 07-08 <input type="checkbox"/> FY 08-09 |

Describe the methods that will be used to assure that target populations will be served throughout PSA

14: The Fresno-Madera Area Agency on Aging (FMAAA) conducts strategic outreach activities to ensure that low-income minority individuals are aware and have access to available services. The FMAAA Caregiver and INFO vans are an integral part of the ongoing effort to bring service information and assistance to locations specifically selected to access this segment of the service population. As addressed throughout this document, the FMAAA remains steadfast in its determination to ensure that those in the most need are informed, have access to, and receive quality services.

APPENDIX IB - PSA #14

REQUEST FOR APPROVAL TO PROVIDE DIRECT SERVICES

Older Americans Act, Section 307(a)(8)
CCR Article 3, Section 7320(c), W& I Code Section 9533(f)

If an AAA plans to provide direct services other than those specified in Appendix IA, a separate Appendix IB must be completed for each type of service provided. The submission for CDA approval may be for multiple funding sources for a specific service. If not requesting approval to provide any direct services in Appendix IB, check this box .

Identify Service Category Senior Center Acquisition, Renovation, and Management

Check applicable funding source:

III B III C-1 III C-2 III E VII a

CBSP (Identify the specific CBSP program or service on the "Service Category" line above)

HICAP

Basis of Request for Waiver:

Necessary to Assure an Adequate Supply of Service, OR

More economical if provided by the AAA than comparable services purchased from a service provider.

Check each applicable Fiscal Year(s)

FY 2005-06

FY 2006-07

FY 2007-08

FY 2008-09

Justification: In the space below and/or through additional documentation, AAAs must provide a cost-benefit analysis that substantiates any requests for direct delivery of the above stated service.

The Sierra Resource Campus is a one-of-a-kind "one-stop-shop" for senior services. Located in the heart of the city of Fresno, it houses the FMAAA; Fresno County's Aged, Blind, and Disabled program, Adult Protective Services, and In-Home Supportive Services (IHSS); Valley Caregiver Resource Center; HICAP; Ombudsman; Alzheimer's Day Care Resource Center (ADCRC); and law enforcement elder abuse detectives. Many other resources are available as well, including a state of the art computer lab, restaurant, multipurpose room, and a specialized clothing store for foster children. Over the next four years, additional services will be added to this cadre of resources beginning with a special senior branch of the Fresno County Library scheduled to open in the summer of 2005. The fire which destroyed the Sequoia building in early 2004, resulted in the postponement of Phase II renovation activities and thus, the FMAAA will continue forward with its vision for completing the campus, which hopefully will include housing in the future.

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If an AAA plans to provide direct services other than those specified in Appendix IA, a separate Appendix IB must be completed for each type of service provided. The submission for CDA approval may be for multiple funding sources for a specific service. If not requesting approval to provide any direct services in Appendix IB, check this box .

Identify Service Category: Outreach

Check applicable funding source:

III B III C-1 III C-2 III E VII a

CBSP (Identify the specific CBSP program or service on the
"Service Category" line above)

HICAP

Basis of Request for Waiver:

Necessary to Assure an Adequate Supply of Service, OR

More economical if provided by the AAA than comparable services purchased from a service provider.

Check each applicable Fiscal Year(s)

FY 2005-06

FY 2006-07

FY 2007-08

FY 2008-09

Justification: In the space below and/or through additional documentation, AAAs must provide a cost-benefit analysis that substantiates any requests for direct delivery of the above stated service.

The Fresno Madera Area Agency on Aging is part of an integrated system of home and community based services. The FMAAA is currently providing I&A services in III B, I&A, Outreach, and Case Management services in III E Caregiver. To provide III B Outreach service is a natural opportunity to maximize "the systems" exposure throughout PSA 14.

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CCR Article 3, Section 7320(c), W& I Code Section 9533(f)

If an AAA plans to provide direct services **other** than those specified in Appendix IA, **a separate Appendix IB must be completed for each type of service provided.** The submission for CDA approval may be for multiple funding sources for a specific service. If not requesting approval to provide any direct services in Appendix IB, check this box .

Identify Service Category: Congregate Meals

Check applicable funding source:

III B III C-1 III C-2 III E VII a

CBSP (Identify the specific CBSP program or service on the
"Service Category" line above)

HICAP

Basis of Request for Waiver:

Necessary to Assure an Adequate Supply of Service, OR

More economical if provided by the AAA than comparable services purchased from a service provider.

Check each applicable Fiscal Year(s)

FY 2005-06

FY 2006-07

FY 2007-08

FY 2008-09

Justification: In the space below and/or through additional documentation, AAAs must provide a cost-benefit analysis that substantiates any requests for direct delivery of the above stated service.

Since 1994, the FMAAA has operated the Title III C1, Congregate Meals program under a service waiver, which in that year allowed the absorption of a \$300,000 loss due to the IFF. The FMAAA contracts for site management and purchases meals directly through vendor arrangements. Currently, there are 14 site management providers in rural Fresno County, 11 sites within the city of Fresno, and the Madera City Parks & Community Services division maintains three urban and four rural sites. The agency retains contractual oversight, including menu approval, and site and kitchen monitoring. The FMAAA's Registered Dietician is responsible for approving menus, providing nutrition education, as well as contractual monitoring to ensure compliance with all current regulations and requirements.

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REQUEST FOR APPROVAL TO PROVIDE DIRECT SERVICES

Older Americans Act, Section 307(a)(8)
CCR Article 3, Section 7320(c), W& I Code Section 9533(f)

If an AAA plans to provide direct services **other** than those specified in Appendix IA, **a separate Appendix IB must be completed for each type of service provided.** The submission for CDA approval may be for multiple funding sources for a specific service. If not requesting approval to provide any direct services in Appendix IB, check this box .

Identify Service Category: Home Delivered Meals

Check applicable funding source:

III B III C-1 III C-2 III E VII a

CBSP (Identify the specific CBSP program or service on the
"Service Category" line above)

HICAP

Basis of Request for Waiver:

Necessary to Assure an Adequate Supply of Service, OR

More economical if provided by the AAA than comparable services purchased from a service provider.

Check each applicable Fiscal Year(s)

FY 2005-06

FY 2006-07

FY 2007-08

FY 2008-09

Justification: In the space below and/or through additional documentation, AAAs must provide a cost-benefit analysis that substantiates any requests for direct delivery of the above stated service.

The FMAAA has operated the Title III C2 Home-Delivered Meals program under a service waiver since 1994. Meals are purchased by the FMAAA directly from vendors; providing weekly delivery of 7 frozen meals, which include a breakfast component, for Fresno County recipients and hot-meal delivery to senior participants in Madera County. The FMAAA's Registered Dietician is responsible for approving menus, providing nutrition education, and kitchen monitoring to ensure compliance with all current regulations and requirements. PSA 14's meal costs are some of the lowest in the state without compromising quality. This model allows the flexibility to use OTO funds for the short-term temporary meals (Stepping Stones). As a result there is no waiting list for service in PSA 14.

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REQUEST FOR APPROVAL TO PROVIDE DIRECT SERVICES

Older Americans Act, Section 307(a)(8)
CCR Article 3, Section 7320(c), W& I Code Section 9533(f)

If an AAA plans to provide direct services other than those specified in Appendix IA, a separate Appendix IB must be completed for each type of service provided. The submission for CDA approval may be for multiple funding sources for a specific service. If not requesting approval to provide any direct services in Appendix IB, check this box .

Identify Service Category: Linkages

Check applicable funding source:

III B III C-1 III C-2 III E VII a

CBSP (Identify the specific CBSP program or service on the
"Service Category" line above)

HICAP

Basis of Request for Waiver:

Necessary to Assure an Adequate Supply of Service, OR

More economical if provided by the AAA than comparable services purchased from a service provider.

Check each applicable Fiscal Year(s)

FY 2005-06

FY 2006-07

FY 2007-08

FY 2008-09

Justification: In the space below and/or through additional documentation, AAAs must provide a cost-benefit analysis that substantiates any requests for direct delivery of the above stated service.

The FMAAA's care management services include the Multipurpose Senior Services Program (MSSP), Title III E Family Caregiver Support Program (FCSP), and the Community Based Services Program (CBSP) Linkages. This administratively integrated and cost-efficient system of care management allows the agency to appropriately serve its clientele, providing an array of purchased services through provider contracts negotiated for the most cost effective method of quality client care. In addition, the collocation aspect of the Sierra Resource Campus allows the agency to quickly and effectively coordinate and maintain the quality of its care management services.

APPENDIX II – PSA #14

Check each applicable planning cycle:

FY 2005-06 FY 2006-07 FY 2007-08 FY 2008-09

PUBLIC HEARINGS

Conducted for the 2005-2009 Planning Period

CCR Article 3, Section 7302(a)(10) and Section 7308

| Date | Location | Number Attending | Area Plan presented with Translator: Yes/No | Hearing Held at Long-Term Care Facility: Yes/No |
|------------|--|------------------|--|--|
| 04/12/2005 | Advisory Council San Joaquin Gardens 5555 N. Fresno St. Fresno, CA 93710 | 15 | No | Yes |
| 04/21/2005 | Governing Board Community Medical Center Board Room 1925 E. Dakota Ave. Fresno, CA 93726 | 23 | No | No |

All of the items below must be discussed at each planning cycle's Public Hearings

- 1. Discuss outreach efforts used in seeking input into the Area Plan from institutionalized, homebound, and/or disabled older individuals.**

All service providers and/or interested parties were mailed agendas specifying topics to be addressed at both meetings. The agendas, in adherence to the Ralph M. Brown Act, were posted at various locations throughout PSA 14.

- 2. Proposed expenditures for Program Development (PD) and Coordination (C) must be discussed at a public hearing. Did the AAA discuss PD and C activities at a public hearing?**

Yes Not Applicable (check only if PD and C funding is not being used)
 No

If No, Explain:

- 3. Summarize the comments received concerning proposed expenditures for PD and C, if applicable.**

Advisory Council: No comments were received after the presentation of the expenditures for Program Development and Coordination.

Governing Board: Favorable comments were received on the AniMeals Objective under Goal 3.

- 4. Were all interested parties in the PSA notified of the public hearing and provided the opportunity to testify regarding setting of minimum percentages of Title III B program funds to meet the adequate proportion funding for Priority Services? (See Appendix V)**

Yes
 No

If No, Explain:

5. Summarize the comments received concerning minimum percentages of Title III B funds to meet the adequate proportion funding for priority services. (See Appendix V)

Advisory Council: There were no comments concerning adequate proportion funding under Title III B.

Governing Board: Comments referenced the percentages being above minimum requirements reflected in the Adequate Proportion Percentages.

6. Summarize other major issues discussed or raised at the public hearings.

Advisory Council: Staff addressed population percentages in Fresno and Madera counties that are used in determining service funding for each county.

Governing Board: Staff addressed decline in Congregate Meal numbers and the effect Baby Boomers will have on the future FMAAA structure.

7. List major changes in the Area Plan resulting from input by attendees at the hearings.

There were no major changes in the Area Plan from either the Advisory Council or the Governing Board. Board members complimented the staff on the abbreviated presentation of the Goals and Objectives.

APPENDIX III – PSA #14

Check each applicable planning cycle:

FY 2005-06 FY 2006-07 FY 2007-08 FY 2008-09

Appendix III Governing Board GOVERNING BOARD
 CCR Article 3, Section 7302(a)(11)

Number of Members on the Board: 15

Names/Titles of Officers:

Term in Office Expires:

| | |
|--|--------------|
| Al Grace / Chair (Fresno City) | Jan. 3, 2006 |
| Dave Case / First Vice Chair (Fresno County) | Jan. 3, 2006 |
| Joy Hansen / Second Vice Chair (Madera County) | Jan. 2, 2006 |
| | |
| | |

Names/Titles of All Members:

Term on Board Expires:

| | |
|---|--------------|
| Phil Larson / Elected Official - Fresno County | Jan. 3, 2006 |
| Max Rodriguez / Elected Official - Madera County | Jan. 2, 2006 |
| Cynthia Sterling / Elected Official - Fresno City | Jan. 5, 2007 |
| Trish Johnson / Board Member – Fresno County | Jan. 2, 2007 |
| Robert Ward / Board Member – Fresno County | Jan. 2, 2007 |
| Edward Hokokian / Board Member – Fresno County | Jan. 3, 2006 |
| Ed Carver / Board Member – Madera County | Jan. 2, 2006 |
| Patty Manfredi / Board Member – Madera County | Jan. 4, 2007 |
| Pam Schelir / Board Member – Madera County | Jan. 4, 2007 |
| Augie Caldera / Board Member – Fresno City | Jan. 5, 2007 |
| Beatrice Johnson / Board Member – Fresno City | Jan. 5, 2007 |
| Robert Kast / Board Member – Fresno City | Jan. 5, 2007 |

APPENDIX IV – PSA # 14

Check each applicable planning cycle:

2005-06 FY 2006-07 FY 2007-08 FY 2008-09

ADVISORY COUNCIL

45 Code of Federal Regulations (CFR), Section 1321.57
CCR Article 3, Section 7302 (a) (12)

Total Council Membership (including vacancies) 21

Number of Council Members 60+ 9

Currently the FMAAA Governing Board is intensively recruiting for new members as they reorganize the body.

| | <u>% of PSA's 60+Population</u> | <u>% on Advisory Council</u> |
|--------------------------------|-------------------------------------|----------------------------------|
| Race/Ethnic Composition | | |
| White | <u>67</u> | <u>89%</u> |
| Hispanic | <u>21</u> | <u>11%</u> |
| Black | <u>4</u> | <u>0%</u> |
| Asian/Pacific Islander | <u>1</u> | <u>0%</u> |
| Native American/Alaskan Native | <u>0</u> | <u>0%</u> |
| Other | <u>7</u> | <u>0%</u> |

A copy of the current advisory council membership roster is attached.

Indicate which member(s) represent each of the “Other Representation” categories listed below.

(Information regarding members in the following categories is available on site.)

| | <u>Yes</u> | <u>No</u> |
|--|-------------------------------------|-------------------------------------|
| Low Income Representative | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Disabled Representative | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Supportive Services Provider Representative | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Health Care Provider Representative | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Local Elected Officials | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| Individuals with Leadership Experience in the Private and Voluntary Sectors | <input checked="" type="checkbox"/> | <input type="checkbox"/> |

Explain any "No" answer. The 15 member FMAAA Governing Board consists of three local elected officials one from each Joint Power Area (Fresno County, Madera County, and the city of Fresno). Other board members are geographically appointed by each JPA entity and consist of individuals with leadership in both the private and volunteer sectors. The FMAAA Governing Board is responsible for the appointment of individuals to the FMAAA Advisory Council.

Briefly describe the process designated by the local governing board to appoint Advisory Council members. The FMAAA is a Special District of Government formed under a Joint Powers Agreement between the counties of Fresno and Madera and the city of Fresno. The FMAAA Governing Board’s ad hoc Selection Committee interviews prospective members and recommends appointments to the Advisory Council.

APPENDIX IV – PSA # 14 (Continued)

**FRESNO-MADERA AREA AGENCY ON AGING
ADVISORY COUNCIL ROSTER
FY 2005-2006**

| NAME | TITLE | JPA Representative | TERM EXPIRES |
|------------------|--------------|---------------------------|---------------------|
| Marlo June | Chair | Madera County | June 30, 2006 |
| Merle Anderson | Vice-Chair | Madera County | June 30, 2006 |
| Patricia Beasley | | Fresno City | June 30, 2006 |
| Terry Cummins | | Madera County | June 30, 2006 |
| Vonnie Franks | | Fresno City | June 30, 2005 |
| Judy Hagler | | Madera County | June 30, 2005 |
| Lewis Honeycutt | | Madera County | June 30, 2005 |
| L. G. Johnson | | Fresno County | June 30, 2006 |
| Ramiro G. Munoz | | Fresno County | June 30, 2005 |
| Doloris Olmstead | | Fresno County | June 30, 2005 |
| Marian Orvis | | Fresno City | June 30, 2005 |
| Edward Saliba | | Fresno City | June 30, 2006 |
| Vacant | | Fresno County | |
| Vacant | | Fresno County | |
| Vacant | | Fresno County | |
| Vacant | | Fresno County | |
| Vacant | | Madera County | |
| Vacant | | Madera County | |
| Vacant | | Fresno City | |
| Vacant | | Fresno City | |
| Vacant | | Fresno City | |

APPENDIX V – PSA #14

Check each applicable planning cycle:

2005-06

FY 2006-07

FY 2007-08

FY 2008-09

PRIORITY SERVICES:

Funding for Access, In-Home Services, and Legal Assistance

The CCR, Article 3, Section 7312, requires that the AAA allocate an “adequate proportion” of federal funds to provide Access, In-Home Services, and Legal Assistance in the PSA. The annual minimum allocation is determined by the AAA through the planning process. The minimum percentages of applicable Title III B funds listed below have been identified for annual expenditure throughout the four-year planning period. These percentages are based on needs assessment findings, resources available within the PSA, and discussions at public hearings on the Area Plan.

**Category of Service & Percentage of Title III B Funds
Expended in/or To Be Expended in FY 2005-06 through FY 2008-09**

Access:

Case Management, Assisted Transportation, Transportation, Information and Assistance, and Outreach

05-06 40% 06-07 40% 07-08 40% 08-09 40%

In-Home Services:

Personal Care, Homemaker and Home Health Aides, Chore, In-Home Respite, Daycare as respite services for families, Telephone Reassurance, Visiting, and Minor Home Modification

05-06 8% 06-07 8% 07-08 8% 08-09 8%

Legal Assistance Required Activities:

Legal Advice, Representation, Assistance to the Ombudsman Program and Involvement in the Private Bar

05-06 2% 06-07 2% 07-08 2% 08-09 2%

- 1. Explain how allocations are justified and how they are determined to be sufficient to meet the need for the service within the PSA 14.** The ongoing needs assessments and funding constraints are the determinate factors for the allocation of funding for all services. However, the FMAAA remains resolute in maintaining funding levels for priority services.
- 2. Appendix V must be updated if the minimum percentages change from the initial year of the four-year plan.**

APPENDIX V - PSA #14 (Continued)

- 3. Provide documentation that prior notification of the Area Plan public hearing(s) was provided to all interested parties in the PSA and that the notification indicated that a change was proposed, the proposed change would be discussed at the hearing, and all interested parties would be given an opportunity to testify regarding the change.**

The FMAAA's Governing Board and Advisory Council meetings adhere to the tenets of the Ralph M. Brown Act and agendas are posted as specified, as well as mailed to all interested parties including all subcontractors of the FMAAA. Minimum funding percentages were specifically discussed during these meetings and public input was encouraged.

- 4. Submit a record (e.g., a transcript of that portion of the public hearing(s) in which adequate proportion is discussed) documenting that the proposed change in funding for this category of service was discussed at Area Plan public hearings.**

Transcripts of all FMAAA Governing Board and Advisory Council meetings are available at the Administration Office of the FMAAA (3845 N. Clark, Suite 103, Fresno, California 93726).

APPENDIX VI – PSA #14

Check each applicable planning cycle:

FY 2005-06

FY 2006-07

FY 2007-08

FY 2008-09

COMMUNITY FOCAL POINTS LIST

CCR Article 3, Section 7302(a)(14)

Provide an updated list of designated community focal points and their addresses. This information must match the National Aging Program Information System (NAPIS) SPR 106.

| Fresno City | Fresno County | Madera County |
|---|---|--|
| The Senior Resource Center Sierra Resource Campus 2025 E. Dakota Ave. Fresno, CA 93726 | Clovis Senior Center 850 4 th St. Clovis, CA 93612 | Madera Senior Service Center 1030 S. Gateway Dr. Madera, CA 93637 |

APPENDIX VII – PSA #14

Check each applicable planning cycle:

FY 2005-06
 FY 2006-07
 FY 2007-08
 FY 2008-09

MULTIPURPOSE SENIOR CENTER (MPSC)
ACQUISITION AND CONSTRUCTION COMPLIANCE REVIEW
 CCR Title 22, Article 3, Section 7302(a) (15)
(This has a 20-year tracking requirement.)

- No, Title III B funds have not been used for MPSC Acquisition or Construction.
 Yes, Title III B funds have been used for MPSC Acquisition or Construction.
If yes, complete the chart below.

| Title III Grantee and/or Senior Center | Type Acq/Const | III B Funds Awarded | % of Total Cost | Recapture Period MM/DD/YY Begin Ends | | Compliance Verification (State Use Only) |
|--|----------------|---------------------|-----------------|---|--|---|
| Name: Address: | | | | | | |
| Name: Address: | | | | | | |
| Name: Address: | | | | | | |
| Name: Address: | | | | | | |
| Name: Address: | | | | | | |

APPENDIX VIII – PSA #14

Check each applicable planning cycle:

FY 2005-06 FY 2006-07 FY 2007-08 FY 2008-09

FAMILY CAREGIVER SUPPORT PROGRAM Notice of Intent for Non-Expenditure of Funds Older Americans Act Section 373 (b)

Based on review of current family caregiver support needs and services, does the AAA **intend** to fund the following federal support service(s)?

Check YES or NO for each of the services identified below.

Support Service

- | | | |
|---|---|-----------------------------|
| Service Information (Information to caregivers about available services) | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| Access (Assistance to caregivers in gaining access to services) | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| Caregiver Support Services | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| Respite (Respite care to enable caregivers to be temporarily relieved from their care giving responsibilities) | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| Supplemental Services (Supplemental services, on a limited basis, to complement the care provided by the caregivers) | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |

Justification: For any of the five support services the AAA does not intend to fund, explain why each service will not be funded and how each service is being addressed in the PSA:

Not Applicable

APPENDIX IX - PSA #14

ORGANIZATIONAL CHARTS

Organizational charts are included in Part One, Section A, “Setting the Stage,” pages 24-26.

APPENDIX X – PSA # 14

Check each applicable planning cycle:

FY 2005-06

FY 2006-07

FY 2007-08

FY 2008-09

Legal Assistance

This section must be completed and submitted with the Four-Year Area Plan. Any changes to this Appendix must be documented on this form and remitted with Area Plan Updates. This Appendix is to be completed electronically.

1. Specific to Legal Services, what is your AAAMission Statement or Purpose Statement? Statement must include Title III B requirements.

The role of the FMAAA regarding Legal Services is to “prevent elder abuse through community awareness, education, and access to legal services.”

2. Based on your local needs assessment, what percent of Title IIIB funding is allocated to Legal Services?

A minimum of 2% of Title III B funding will be allocated to Legal Services.

3. Specific to Legal Services, what is the target senior population and mechanism for reaching targeted groups in your PSA? Discussion:

Central California Legal Services, Inc. (CCLS) provides civil legal services for low-income clients in Central California. They target their services to ethnic minority seniors; those living in rural areas with the greatest social and economic need; individuals with severe disabilities; and those with limited English proficiency. Most CCLS staff are bilingual with the ability to effectively communicate in Spanish, Cambodian, Hmong, and Laotian. They also have access to translation in other languages when needed. CCLS’s multi-cultural staff outreach to PSA 14’s constituent population through regularly scheduled presentations at senior centers. CCLS also gives presentations to senior groups, service clubs, and the senior service network, upon request. They can also be accessed through their Web site, and, of course by telephone.

4. How many legal assistance providers are in your PSA? Complete table below.

| Fiscal Year | # Legal Services Providers |
|-------------|--|
| 2005-2006 | Central California Legal Services, Inc. (CCLS) |
| 2006-2007 | Central California Legal Services, Inc. (CCLS) |
| 2007-2008 | Central California Legal Services, Inc. (CCLS) |
| 2008-2009 | Central California Legal Services, Inc. (CCLS) |

5. What methods of outreach are providers using? Discuss:

It is the goal of CCLS to educate seniors and service providers regarding seniors’ rights and responsibilities under the law. The most effective method is through educational presentations at senior centers, senior groups, service clubs, and senior residential complexes.

6. What geographic regions are covered by each provider? Complete table below.

| Fiscal Year | Name of Provider | Geographic Region Covered |
|-------------|--------------------------------------|---------------------------|
| 2005-2006 | a. Central California Legal Services | a. Fresno County |
| | b. | b. |
| | c. | c. |
| 2006-2007 | a. Central California Legal Services | a. Fresno County |
| | b. | b. |
| | c. | c. |
| 2007-2008 | a. Central California Legal Services | a. Fresno County |
| | b. | b. |
| | c. | c. |
| 2008-2009 | a. Central California Legal Services | a. Fresno County |
| | b. | b. |
| | c. | c. |

7. How do older adults access Legal Services in your PSA? Discuss:

Seniors can obtain legal services by directly telephoning CCLS, accessing their Web site, or going to their office in downtown Fresno. The FMAAA’s Information and Assistance (I&A) program, including the INFO vans, also refers seniors to CCLS for legal assistance, as does the entire service provider network.

8. What are the major legal issues in your PSA? Include new trends of legal problems in your area. Discuss:

The major legal areas being handled by CCLS involve consumer complaints, access to public benefits, housing problems, and employment discrimination. Health related issues are becoming more frequent.

9. What are the barriers to accessing legal assistance in your PSA? Include proposed strategies for overcoming such barriers. Discuss:

For PSA 14, the major barrier is finding a provider to serve Madera County. Over the past two years the FMAAA has, a number of times, advertised for applications in the bid process, with no response. The agency has also requested assistance from the Madera County Board of Supervisors in an effort to locate a provider, again with no success. CCLS has also been approached to serve Madera, but they have declined. The FMAA will continue the search for a provider of legal services in Madera County.

10. What other organizations or groups does your legal service provider coordinate services with? Discuss:

As previously stated CCLS is very active in the community. They have hosted the monthly Elder Abuse Roundtable, which is comprised of 50 agencies and organizations. Also the Fresno County TRIAD operates under the auspices of the FMAAA and CCLS. TRIAD’s stated goals are: 1) the prevention of elder abuse; 2) to inform seniors on what to do if they have been victimized; and 3) to inform seniors about the services and agencies available to help them. The TRIAD meetings are held throughout PSA 14.

CCLS also sponsors the Elder Abuse Prevention Conference held in May of each year with attendees representing the local Bar Association, law enforcement, the service provider network, and the general public.