



Fresno-Madera Area Agency on Aging

2026-2027 AREA PLAN UPDATE
PUBLIC HEARING PRESENTATION

APRIL 14, 2026

Welcome

PRESENTER: PROGRAM DIRECTOR, HILLAREE BENNETT, MS ED.

Area Plan Update Overview

❖ Introduction:

- ❖ The California Department of Aging (CDA) and the statewide network of 33 Area Agencies on Aging (AAA) share responsibility for planning California's present and future aging and long-term care needs.
- ❖ The AAA's Area Plans (AP) and the California State Plan on Aging together establish the framework for how the AAAs and the CDA will deliver services to California's diverse population.

❖ Purpose:

- ❖ This Area Plan Update (APU) describes The Fresno-Madera Area Agency on Aging's (FMAAA) future (*proposed*) activities over the next Fiscal Year, 2026-2027.
 - ❖ FMAAA will describe our updated plan for Planning Service Area (PSA 14) for developing coordinated and accessible home and community-based systems of care to address community needs and develop services for older adults, adults with disabilities and their caregivers.

The Fresno-Madera Area Agency on Aging Mission Statement:

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- ▶ Provide leadership in addressing issues that relate to older adults living in Fresno and Madera Counties.
- ▶ Develop community-based systems of care that provide services which support independence within California's interdependent society, and which protect the quality of life of older persons and persons with functional impairments.
- ▶ Promote citizen involvement in the planning and delivery of services.

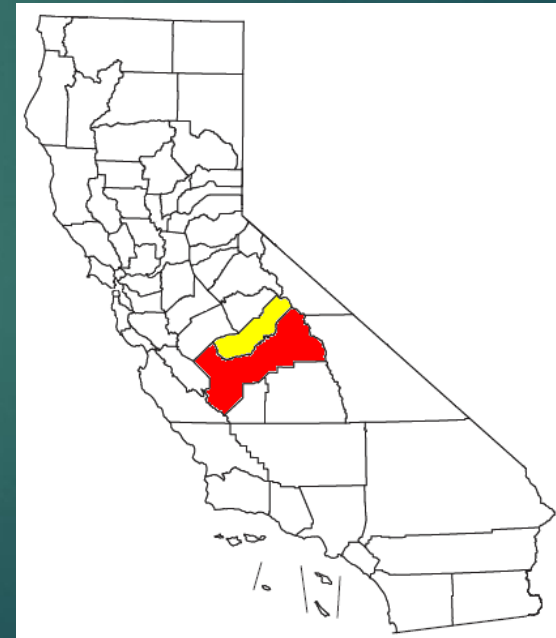
The Fresno-Madera Area Agency on Aging Goals:

- ❖ **Reduce hunger and increase food security** of older adults experiencing barriers to good nutrition.
- ❖ Maintain the ability of older adults to **live independently** for as long as possible.
- ❖ Address the **basic needs** and **rights** of the **most frail and vulnerable**, to promote aging with dignity and ensure a safe living environment.
- ❖ Empower older adults to make informed decisions and sound choices to **increase independence and ensure quality of life through connection to resources.**

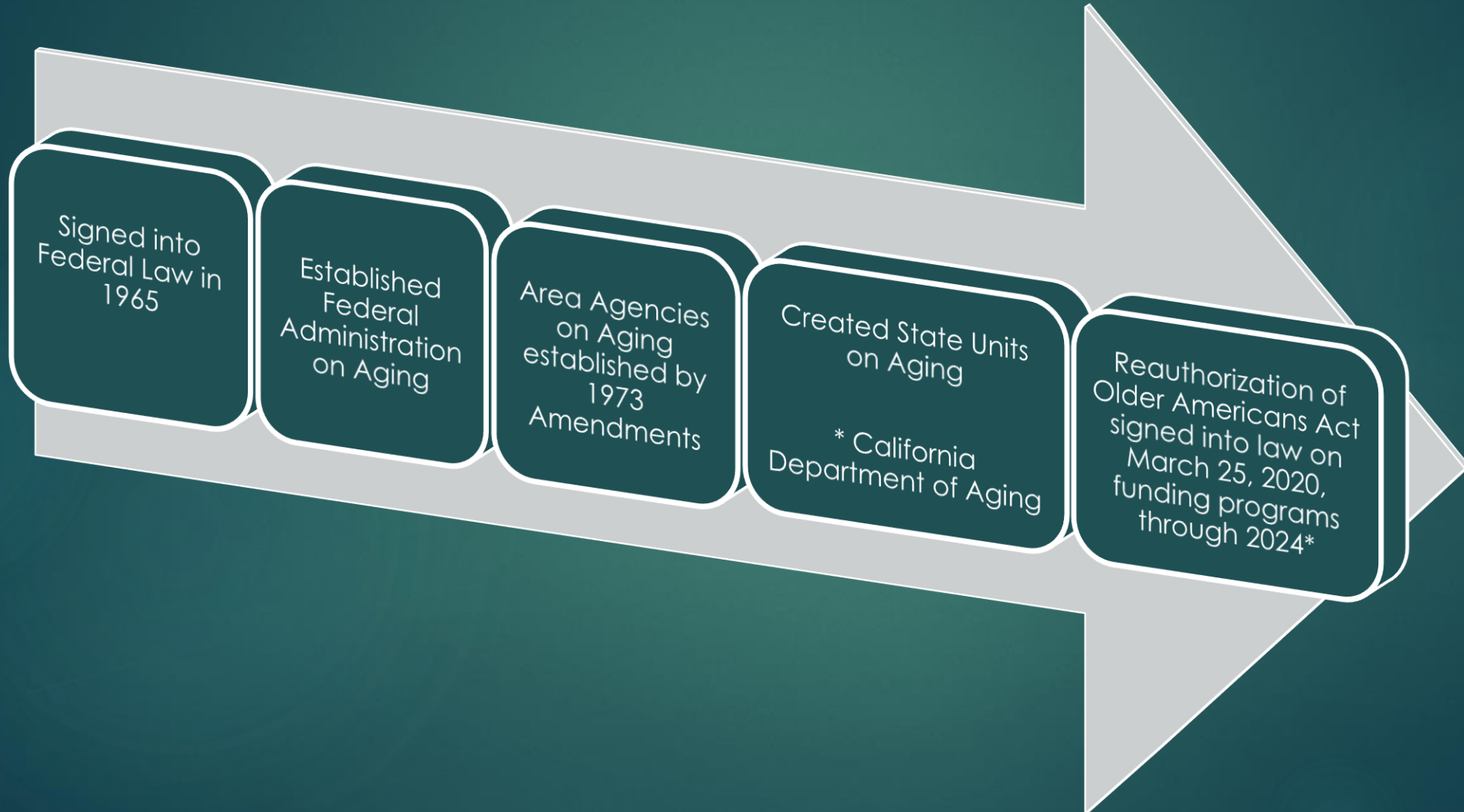
Governance:

Formed in 1980 as a Joint Powers Authority (JPA)

- **Governing Board: 15 Members**
 - * Each entity holds one elected official & 4 appointees
 - Fresno County Representatives – 5
 - Madera County Representatives - 5
 - City of Fresno Representatives - 5
- **Advisory Council: 21 Seats**
 - Fresno County - 7
 - Madera County - 7
 - City of Fresno - 7



Older Americans Act



Older Americans Act Funding



Title III B: Supportive Services



Title III C: Nutrition Services



Title III D: Health Promotion Services



Title III E: Family Caregiver Support Program



Title VII: Vulnerable Elder Rights Protection Activities

Primary Population Categories Specific to PSA-14

Population category	Fresno County	Madera County	PSA-14 total
Population age 60+	188,821	33,771	222,592
Non-minority age 60+	76,812	16,697	93,509
Minority age 60+	112,009	17,074	129,083
Low-income age 60+	33,935	5,215	39,150
Medi-Cal eligible age 60+	66,501	9,273	75,774
Geographic isolation age 60+	26,082	17,356	43,438
SSI/SSP recipients age 65+	18,282	1,792	20,074
Population age 75+	56,919	11,122	68,041
Square miles	5,958	2,137	8,095
Lives alone age 60+	37,955	5,245	43,200
Non-English speaking age 60+	11,925	2,535	14,460

Target Populations within Fresno and Madera Counties: Low Income Older Adults

Area	60+ Population	60+ Low-Income	60+ Poverty Rate (%)
Fresno County	188,821	33,936	18%
Madera County	33,771	5,215	15.4%

Target Populations within Fresno and Madera Counties: Medi-Cal Eligible

Area	60+ Population	60+ Medi-Cal Eligible	60+ Medi-Cal Eligible %
Fresno County	188,821	66,501	35.2%
Madera County	33,771	9,273	27.5%

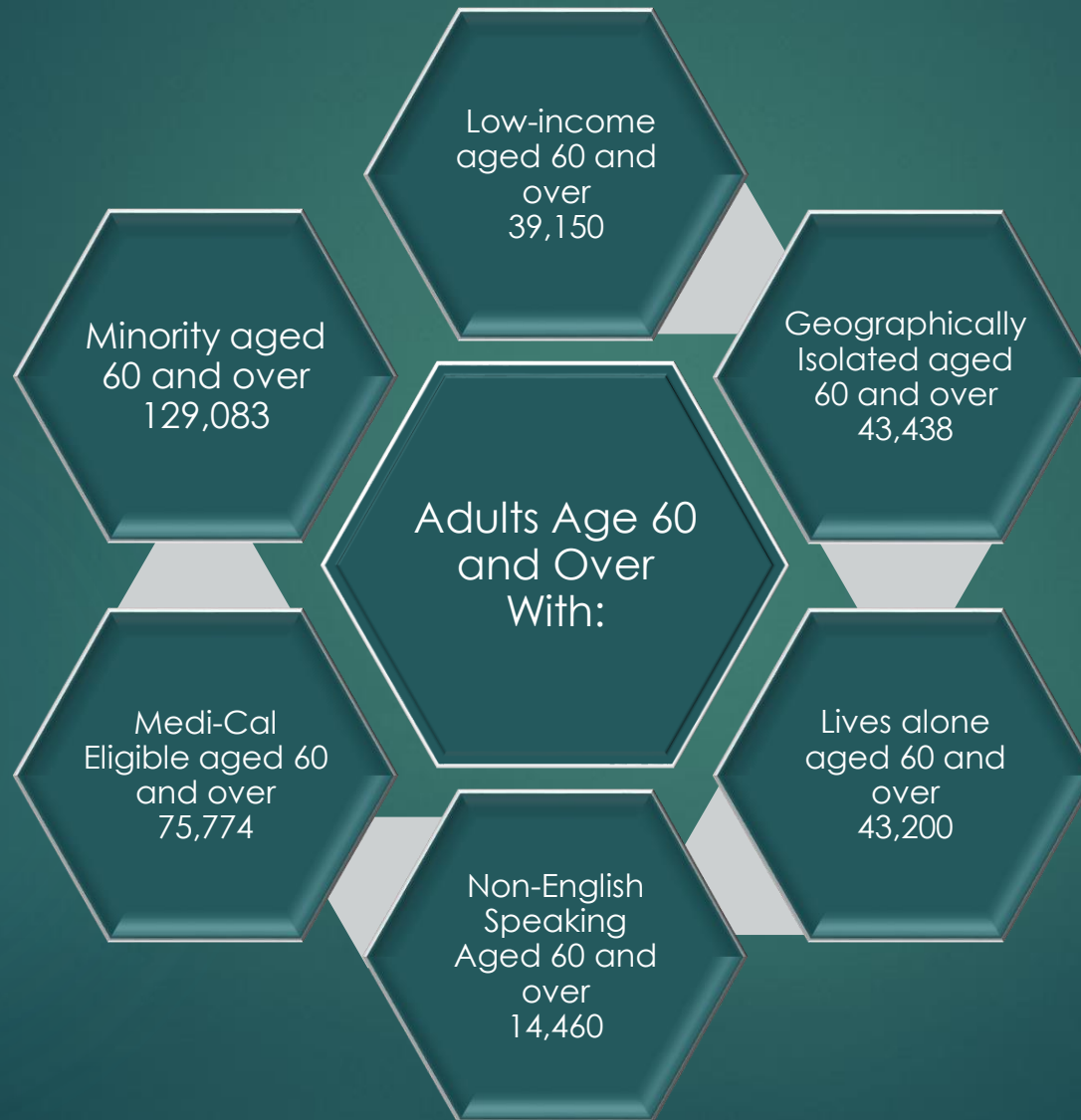
Target Populations within Fresno and Madera Counties: Lives Alone

Area	60+ Population	60+ Lives Alone	60+ Lives Alone %
Fresno County	188,821	37,955	20.1%
Madera County	33,771	5,245	15.5%

Target Populations within Fresno and Madera Counties: Geographically Isolated

Area	60+ Population	60+ Geographically Isolated	60+ Geographically Isolated %
Fresno County	188,821	26,082	13.8%
Madera County	33,771	17,356	51.4%

Targeting Priorities



Title III B: Supportive Services

- ❖ CCR, Article 3, Section 7312-Requires Agencies on Aging to allocate an “adequate proportion” of federal funds to provide Access, In-Home Services and Legal Assistance to the Planning Service Area. The minimum percentages of applicable Title IIIB funds are listed below:

Access 40%

Case Management
Comprehensive
Assessment
Information & Assistance

Assisted Transportation
Outreach
Public Information

In-Home Services 8%

Adult Day/Health Care
Cash/Material Aid
Chore

Residential
Repairs/Modifications
Homemaker
Personal Care

Legal Assistance 2%

Legal Advice
Legal Counseling

Representation
by attorney or legal staff

Fiscal Year 2026-2027 Proposed Service Units under Title III B Supportive Services

Case Management	3,000 Hours	Legal Assistance	1,200 Hours
Chore	750 Hours	Information & Assistance	2,250 Contacts
Homemaker	350 Hours	Cash/ Material Aid	15 Assistances
Personal Care	200 Hours	Transportation Assisted	10 One-Way Trips
Personal/Home Devices	346 Devices	Transportation	30 One-Way Trips
Residential Repairs/Mods	30 Modifications	Interpretation/ Translation	25 Contacts
		Public Outreach	1,000 Contacts

Fiscal Year 2026-2027 Proposed Service Units under Title IIIC Nutrition Services

Title III C1	<p>Congregate Meals</p> <p>*PSA 14 Plans to serve at 24 sites in FY 2026-2027*</p>	144,000 Meals
Title III C2	Home-Delivered Meals	500,000
Title III C1 & Title III C2	Nutrition Education	<p>92 sessions (88 in C1 and 4 in C2)</p> <p>*RD completes Nutrition Ed. Once per quarter to C1 sites*</p>

Fiscal Year 2026-2027 Service Unit Plan: Title III E Family Caregiver Support Program

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Fresno Madera Area Agency on Aging

Information Services

- Caregiver Information Services
 - 140 Activities
 - 10,000 Estimated Reach

Access Assistance

- Caregiver Case Management
 - 1,200 hours
- Caregiver Information and Assistance
 - 1,200 Contacts

Support Services

- Training
 - 350 hours
- Caregiver Counseling
 - 22 hours
- Support Groups
 - 436 Sessions
 - 1,400 Projected Client Count

Respite Care

- In-Home
 - 5,512 Hours
- Out of Home Day Care
 - 450 Hours

Supplemental Services

- Caregiver Assessment
 - 951 Hours
- Legal Consultations
 - 4 Contacts
- Consumable Supplies
 - 50 Assistances
- Assistive Technology
 - 20 Devices

Fiscal Year 2026-2027 Service Unit Plan: Other Older Americans Act Programs

Title III D	Health Promotion-Evidence-Based: Powerful Tools for Caregiving	18 Sessions	
Title VII (b)	Elder Abuse Prevention, Education, and Training	<u>Audience</u>	<u>Sessions</u>
		Public	20
		Professionals	20
		Caregivers	20
Title VII(b)	Elder Abuse Prevention Service Unit	Individuals Reached:	1,200
		Hours Spent Developing a Coordinated System:	120 Hours

Fiscal Year 2026-2027 Service Unit Plan:

Long Term Care Ombudsman Program Title III B Ombudsman; Title VII (b) Elder Abuse Prevention; State Funds

Report Category	2025 Fiscal Year Reported	Proposed 26-27 Outcomes
Complaint Resolution Rate Number of complaints resolved divided by number of complaints received	95% 74 Resolved 78 Complaints	85%
Routine Access: Nursing Facilities Number of NFs visited at least once per quarter (not in response to a complaint)	95% 36 NFs Visited 38 NFs	96% 37NFs (Goal Visit) 38 NFs
Routine Access: Residential Care Communities Number of RCFEs visited at lease once per quarter, not in response to a complaint	103% 291 RCFEs Visited 282 RCFEs	90% 254 Visited 282 RCFEs
Information & Assistance to Facility Staff	2,992	2,750
Information & Assistance to Individuals	9,632	7,500
Community Education Events	85 Sessions	85 Sessions

Agency on Aging Programs: Not Funded through Older Americans Act

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Multipurpose Senior Services Program (MSSP)

- Care Management program for age 60+ who are currently enrolled in Medi-Cal and medically certified for placement (Registered Nurse from FMAAA and CDA approve certification).
- MSSP helped 326 older adults most at risk for institutionalization avoid displacement from April 1, 2025, to March 31, 2026.
 - Funded through Medi-Cal funds, the oversight and administration through the California Department of Aging (CDA) funneled to the AAAs.
 - Site 21, Serves Fresno and Madera Counties, \$160,938 (minimum) allocated for Waivered Services (IE: Monthly ERS button, Hygiene Supplies, items to improve environmental safety and adaptive equipment to increase functionality).

Health Insurance Counseling & Advocacy Program (HICAP)

- Provides unbiased help in choosing Medicare plan that best meets each older adult's unique needs
- Program runs April 1 through March 31
- 1,370 Medicare beneficiaries counseled in fiscal year 2025-2026
- Funded through State HICAP Funds and Federal State Health Insurance Program (SHIP)

Your Comments



Thank you!

PLEASE CONTACT US:

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HOURS OF OPERATION: MONDAY- FRIDAY, 8AM-4:30PM